



January 11, 2011

Hey Tad,

As for your carpet on our DASH 8 Q200 fleet, it definitely stands up to the continued hardships from the passengers, as well as the winter elements that we're currently experiencing. The clean up (with sprayer) is easy and quick.

The installation of the precut pieces, make it extremely easy for our installers to do the job with minimum down time. The colors in our carpets are still very vibrant, even after prolonged usage between washing/cleaning. I might add, that one of the determining factors in using Green Sky textiles carpet sets, is the excellent customer service that we get. They definitely strive for customer satisfaction. If / when there's a question or situation, Tad has taken good care of my requests and has come through admirably. I feel confident in saying that if a potential customer were to simply give them a try, they will be convinced to keep Green Sky Textiles as a vendor for their carpet needs.

Kind regards,

Michael Hopkins  
Purchasing  
Commutair / Continental Express  
[mhopkins@commutair.com](mailto:mhopkins@commutair.com)

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**March 10, 2011**

Good day Tad,

Just wanted to thank you for taking the time to come out and help us with the Bulkhead and carpet on our Guam bird. We called you late in the evening and you were on a flight to assist us the next morning.....now that's what I call service. I have been in the industry for 30 years and never had service like that.

The Bulkhead and carpet on our Guam bird looks absolutely awesome and the customers can't stop talking about how great the plane looks. We believe in the total positive flying experience and your product has allowed us to provide what we said we would. It made for an incredible launch of our service there in Guam.

A strong heartfelt thanks for all you have done.....excellent, excellent, excellent!!!

Many Thanks.....,

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**Linnon C. Latham Jr.**  
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